



Casa Da Falfeira B&B

INTERNAL PROTOCOL OF ACTIVITY FACING THE CORONAVIRUS OUTBREAK COVID-19

Previous note - The maintenance, cleaning, disinfection and customer service of this local accommodation unit, consisting of 7 rooms en suite, is the sole responsibility of the owners, with no other employees hired for this purpose.

The cleaning and disinfection of the unit is done before check-in and bed linen is changed on the fourth day or whenever necessary.

PREVENTION

I. Owners received specific information about:

The. Internal protocol for the COVID-19 coronavirus outbreak

B. How to comply with basic infection prevention and control precautions for the COVID-19 coronavirus outbreak, including the procedures:

☑ Hand hygiene: wash your hands frequently with soap and water for at least 20 seconds or use hand sanitizer that has at least 70% alcohol, covering all surfaces of the hands and rubbing them until they are dry;

☑ Respiratory etiquette: cough or sneeze into the flexed forearm or use a tissue, which should then be immediately thrown away; hand hygiene always after coughing or sneezing and after blowing; avoid touching the eyes, nose and mouth with your hands;

☑ Social conduct: change the frequency and form of contact between owners and between them and customers, avoiding (when possible) close contact, handshakes and kisses.

ç. How to comply with daily self-monitoring to assess fever - measure body temperature twice a day and record the measurement time and value), check for cough or difficulty breathing

d. How to comply with the guidelines of the General Health Directorate for cleaning surfaces and treating clothes in establishments.

Information to all customers

I. The following information is available to all customers:

The. How to comply with basic precautions for infection prevention and control in relation to the COVID-19 coronavirus outbreak (Annex I);

B. What is the internal protocol for the COVID-19 coronavirus outbreak (this Protocol).

The establishment has

I. Personal protective equipment available to 14 customers

II. Stock of single-use cleaning materials, including single-use cleaning wipes moistened with disinfectant, bleach and 70 ° alcohol

III. Dispenser of alcohol-based antiseptic solution or alcohol-based solution

IV. Waste container with non-manual opening and plastic bag

V. Whenever there is a suspected or confirmed case of infection by COVID-19, the client will be isolated in one of the rooms with a bathroom, which has natural and mechanical ventilation, with washable walls and tiles. Owners will also be provided with a stock of cleaning materials, surgical masks and disposable gloves, thermometer, autonomous waste container, waste bags, used clothing collection bags, kit with water and some non-perishable foods

SAW. Sanitary facilities provide liquid soap and paper towels.

Owners ensure

I. That according to the internal cleaning and sanitation protocol (annex II), the washing and disinfection of the unit, includes all surfaces used by customers and where they circulate, as well as light switches, handles and cabinet handles, ensuring control and prevention of infections and antimicrobial resistance before check-in.

The internal cleaning and sanitation protocol (annex II) guarantees

I. Washing separately the machine and at high temperatures of bed linen and towels, including pillows and covers of the same and mattress cover (about 60 ° C), whenever the change of clothes is requested by the customer.

The operation ensures

I. That the owners are responsible for initiating the procedures in case of suspected infection (accompanying the person with symptoms to the isolation space, providing the necessary assistance and contacting the national health service)

II. That, when applicable, the owners will give full support and follow-up to any family members / companions of the suspected or confirmed client of COVID-19 infection.

III. The decontamination of the isolation area whenever there are positive cases of infection and reinforcement of cleaning and disinfection whenever there are patients suspected of infection, especially on surfaces frequently handled and most used by the same, as indicated by DGS.

IV. The storage of waste produced by patients suspected of infection in a plastic bag that, after being closed (eg with a clamp), must be segregated and sent to a licensed operator (Ambimed Algarve) for the management of hospital waste with biological risk.